



CONSULTING
& NETWORKING LLC

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PROFESSIONAL EXPERIENCE

Michigan Primary Care Association

Director of Operations, Training and Programs – Statewide -MI

- Responsible for the development, implementation, and management of the programs to support the mission, vision, and goals of MPCA and the members. Lead MPCA programs team in fulfilling program requirements and implementing new programs. Responsible for grants and managing contracts including: Federal, State and COB.
- Leads regular MPCA training events, network gatherings, resource development, webinars, and conference calls to support and strengthen Health Center planning and implementation of integrated care models.
- Guides staff and Health Centers in analysis of HRSA/BPHC/CMS policies, evidence-based guidelines, models of care, etc.
- Guides the promulgation and formulation of policy impacting Health Centers and the people they serve.

Behavioral Care Solutions

Marketing and Clinical Consultant- Region – MI/OH

- Create and Implement new Market opportunities in the MI and OH through networking.
- Clinical on-sight 1:1 therapy, behavioral management meetings and audits.
- Strategically write and build behavior program(s) for current contracted SNFs utilizing evidence-based practices and Medicare billing codes.
- Collaborated with Leadership and Marketing to assist and help design new Social Work revenue opportunities and increase contracts for the company.

Beacon Specialized Living

Regional VP of Operations - South Region - MI

- Created and Implemented New Market opportunities in the South Region, Assisted Living and a Crisis Residential Program. Increasing the revenue and census by 15%.
- Decreased overtime through the utilization of introducing a new scheduling system, operations scheduling position and matrix, to offset the overall operational cost for the Company.
- Collaborated with Leadership team and the South Region team and designed and piloted a new South Region structure that decreased “top heavy” management and promoted and empowered “lower level” employees and in turn, decrease retention rates in the South Region.
- Streamlined pay for the South Region to ensure fair and equal pay for all of Management.

Prestige Healthcare Management

National Consultant - Statewide (MI/OH/WI/PA/TN/SC/KY)

- Provide Prestige Healthcare Management homes with technical assistance through educating employees on best practices, updated policies, and training in the areas of person-centered planning, discharge planning, behavioral health and elder abuse. Mentor, educate and lead interdisciplinary team work, clinical social work practice, activities/volunteer and admissions department.
- Streamline Social Services Department in all 7 states by conducting monthly director calls, reviews and quarterly mock surveys using current best practices and standards. Formulate long-range plans, programs and policies for Prestige.
- Collaborated with National, State and County partners to ensure appropriate care of our special need’s population, SMI/DD. Trained over 100 employees Nationally on OBRA.
- Design, implement and educate on new design for Electronic Medical Record(s) (EMR); Point of Care; Point Click Care and Care Plans. Assist/guide all Prestige homes with the development and implementation of corrective action plans for audit(s) and State and Federal survey(s).



State of Michigan

Michigan Veteran Health System

Vice President – Social Services, Behavioral Health and Programming -Statewide

- Provide State of Michigan Veteran homes (SVH) with technical assistance through educating employees on best practices, updated policies, and training in the areas of person-centered planning, behavioral health and elder abuse. Mentor, educate and lead interdisciplinary teamwork, clinical social work practice, activities/volunteer and donations department and admissions department. Educated and coordinated efforts with Social work team and APS to improve quality care.
- Streamline the two SVH by conducting monthly reviews and quarterly mock surveys using current best practices and standards. Formulate long-range plans, programs, and policies for MVHS and members.
- Write grants and Request for Proposals (RFP) when assigned. Assist/guide SVH with the development and implementation of corrective action plans for Office of Auditor General audit(s) and Federal VA survey(s).

Aging and Adult Services Agency

Elder Abuse and Prevention Manager - Statewide

- Manage the Michigan Medicare/Medicaid Assistance Program (MMAP) as well as the Medicaid Improvements Patient Providers Act (MIPPA) providing and counseling; enrollment assistance; and fraud prevention guidance to Michigan Medicare beneficiaries.
- Coordinate Long Term Services and Support (LTSS) for the state of Michigan, utilizing the aging Network, APS, AAA, PACE, Medicaid Waiver program etc. Responsible for the planning, organizing and evaluation of the research activities and program support, which includes development of work plans to ensure efficiency.

Henry Ford Village

Clinical Social Work Manager

- SNF/HFA/LTC Social Worker – Coordinate Discharge planning, with IDT using community-based services and medical provider's assessments, MDS, referrals, progress notes, marketing, family planning, and coordination of services for a continuum of care facility servicing older adults. Responsible for ordering all durable medical equipment, issuing notice of Medicare non-coverage (NOMNC). Facilitate, and schedule weekly care conferences for residents.
- Coordinate manage and lead Behavior Management Program resulting in monthly meetings with medical providers, IDT creating interventions for the older adult population and proper GDRs. Co-lead Medicare/rehabilitation meeting. Network with outside agencies and coordinate all abuse allegations with APS and local Ombudsman.

AARP Foundation

Target Community Partner - Detroit, MI

- Strategically represented AARP Foundation by initiating building and maintaining multiple, high-level internal and external relationships, partnerships and coalitions on aging, economic security and poverty issues and leads the establishment of genuine local presence for the Foundation.
- Developed and maintained strategic relationships with philanthropic intermediaries, key nonprofit organizations and influential institutions and partners.

Matrix Human Services

Center Director/Program Director - Detroit, MI

- Developed programs and managed operations and facilities at the 60,000 sq. ft. Comprehensive Community Center. Served as a liaison in collaboration with human service providers, funding agents, and other program divisions to maximize effective and unduplicated services. (150+ Community Partners). Connect, community members to resources.
- Conduct periodic needs assessment to determine types and levels of services. Provided a nurturing atmosphere conducive to the clients' and program (s) growth and development. Ensured that staff practiced ethical principle. Case management review and home visit review when needed.
- Served as one of the Wayne County Parent Management training (PMTO) facilitators for group therapy for individual adults who children were removed from the home due to abuse/neglect. Coordinated, consulted, and worked with County offices (CPS/APS/Benefits) Courts (Wayne County) to determine parent's eligibility rights.



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EDUCATION AND BOARD/COMMITTEES & APPOINTMENT

EDUCATION

Nursing Home Administrator Qualified (LTC)
Master of Urban Planning
Master of Social Work
Bachelor of Social Work

2017- Ferris State University, Big Rapids, MI
2012 - Wayne State University, Detroit, MI
2006 – Wayne State University, Detroit, MI
2005 – Wayne State University, Detroit, MI

BOARDS/COMMITTEES

Behavioral Health Advisory Council-State of Michigan
Medical Care Advisory Council-State of Michigan
PCORI/SPIRIT Policy Advisory Council
State of Michigan Appointment – Suicide Prevention Commission

February 2019 – May 2020
February 2019 – May 2020
February 2019 – May 2020
April 2020 - Present